



RETURN POLICY:

HARDGOODS MAY BE RETURNED WITHIN 14 DAYS OF THE ORIGINAL PURCHASE DATE, PROVIDING THAT THE RETURN IS ACCOMPANIED BY A RECEIPT AND THE PRODUCT IS IN GOOD CONDITION.

LIVE GOODS (ANNUALS, HANGING BASKETS, PERENNIALS, GRASSES, ROSES, SHRUBS, TROPICAL PLANTS, HERBS AND VEGETABLES) ARE RETURNABLE FOR 24-HOURS AFTER THE TIME OF PURCHASE. PLANTS MUST BE IN THEIR ORIGINAL CONTAINER, NOT HAVE BEEN TRANSPLANTED, AND IN THE SAME CONDITION AS WHEN THEY WERE PURCHASED (PLANT CONDITION WILL BE DETERMINED BY MANAGEMENT). ONCE A PLANT LEAVES K DRIVE GREENHOUSE WE DO NOT HAVE THE ABILITY TO PROTECT IT AGAINST TRANSPORT, WEATHER, PESTS, DISEASES, SOIL QUALITY, SITE LOCATIONS, OR WATERING PRACTICES. THEREFORE, AFTER 24-HOURS ALL SALES ARE FINAL AND NO REFUNDS OR EXCHANGES WILL BE MADE.

ANY REFUNDS MADE WILL BE AS FOLLOWS: CASH FOR A CASH PURCHASE, CREDIT CARD PURCHASES REFUNDED TO THE ORIGINAL CARD, OR IF A CHECK WAS WRITTEN, STORE CREDIT (GIFT CARD) WILL BE THE FORM OF REFUND. **ALL REFUNDS REQUIRE AN ORIGINAL SALES RECEIPT.**

**THIS POLICY IS EFFECTIVE AS OF JULY 27, 2017
AND REPLACES ANY PREVIOUS POLICY.**